

Highfield Level 2 Award for Door Supervisors in the Private Security Industry

Under the Private Security Industry Act 2001, all door supervisors must hold a licence to practice, issued by the Security Industry Authority (SIA). To work as a door supervisor you need to apply for a SIA licence.

You cannot get your SIA licence without first attending a training course and gaining a Door Supervisor qualification. Once you have your licence you can start earning and have an exciting career in the security industry in a variety of roles.

Qualification Structure

This qualification consists of four units, which learners must complete successfully in order to achieve the qualification, they are;

- Unit 1 – Principles of working in the private security industry
- Unit 2 – Principles of working as a door supervisor in the private security industry
- Unit 3 – Application of conflict management in the private security industry
- Unit 4 – Application of physical intervention skills in the private security industry

Duration

Courses are delivered over three consecutive weekends. (Saturdays and Sundays) plus some **mandatory** (must do) **self-study before** and while on the training.

To complete this qualification you will be expected to undertake a total of approx. **61 hours** of learning. The SIA stipulates a minimum of **44** contact hours (6-days) if **self-study** is undertaken.

How will I be assessed?

Multiple-choice examinations and practical tests of your searching, conflict management and physical intervention skills.

Entry Requirements

Security officers are likely in the course of their work to be required to make calls to the emergency services, or for example communicate to resolve conflict, so its essential security operatives can communicate effectively verbally and in writing, therefore;

- All learners must demonstrate a good grasp of the English language, as assessments are only available in this language. This may involve completing a short assessment prior to enrolment.
- This qualification is aimed at learners aged over 18, due to age restrictions on applying for an SIA licence.
- From the 1st April 2021 all learners must present with a Level 3 Emergency First Aid at Work qualification (or equivalent) before undertaking an SIA course.

NEW Entry Requirements from 1st April 2021

You must hold a Level 3 Emergency First Aid at Work certificate (or above) which has at least 12 months to expire prior to starting this course. Evidence will be required upon enrolment of your current first aid certificate.

Don't worry If you do not already hold a first aid qualification you can do this with us easily and just need to let us know so we also enrol you on the Emergency First Aid at Work course, and book you in to attend a practical classroom session (6hrs) and enrol you on the online learning course (2hrs approx.) so you can complete it at home to achieve the Level 3 Emergency First Aid at Work qualification. We have lots of dates available, and this *must* be successfully achieved before you do the Security Officer exams.

Entry Requirements – English Speaking and Listening, Reading and Writing

Security operatives are, in the course of their work, required to make calls to the emergency services, and communicate clearly to resolve conflict. It is therefore expected security operatives are able to communicate clearly. All learners are therefore required to demonstrate a good grasp of the English language, as assessments are only available in this language. This may involve completing a short assessment prior to enrolment. Minimum age of 18 as you have to have held an SIA licence to do this course (within last 3 years)

If you have not held an SIA licence in the last 3 years you must complete a new SIA course and cannot just do the TOP UP training. So, if you have any questions about whether you need to do this full course, or the Top Up Training, please contact us.

Joining Instructions

On receipt of your completed enrolment form and course fee (*or deposit for pre-enrolment*), you will receive detailed and informative instructions. This will include information on the distance learning unit you will need to complete prior to attendance.

Please refer to the ID requirements sheet which you will be sent with your joining instructions to make sure you will have the correct and sufficient amount of ID to be able to do the course and sit the exams. You will also need to bring a current passport sized photo for the ID sheet.

Cancellations

In the unfortunate event you have to cancel your course a cancellation fee may apply.

Progression

Upon successful completion learners may wish to continue their development via the completion of any of the sign-posted qualifications/training:

Duration	6 days plus pre-course self study at home.
Times:	8.30am to 5.30pm
Start Dates:	see website to enrol and select course start dates
Price	see website for current course prices https://www.ibauk.com/product/door-supervisor-habc-level-2
How to Pay:	pay in full by using online banking or by cash or debit/credit card. The full course fee will be due on enrolment. We can invoice your company if they are paying.

Alternative Qualifications

If you are looking to only working in a Security Officer role you may want to consider the Security Officer course initially which is only 4 days duration over four days and then consider progressing to becoming a Door Supervisor later in your career if you decide you wish to work on licensed premises.

Please let us know if you have any questions regarding which SIA licence would be appropriate for you or assistance in deciding which course to do which is most appropriate for you.

Location: 23/24 High Street, Royal Wootton Bassett, SN4 7AA

**CONTACT US NOW FOR MORE INFORMATION ON THIS COURSE AND TO BOOK YOUR
PLACE ON 01793 855090 OR EMAIL OFFICE@IBAUK.COM**