

Highfield Level 2 Award for Upskilling Door Supervisors (RQF)



This course is required for door supervisors who completed their SIA qualification before the QCF course and are looking to renew their licence. After you have completed the sessions and passed the exam, you can apply for your renewed SIA licence.

Who should take this course?

You will need to take this extra training if:

- your qualification was awarded before June 2010, **or** your qualification was awarded between June and September 2010 and your training course did not include the physical intervention skills module.

You do not need to take this extra training if:

- your qualification was awarded after September 2010, **or**, your qualification certificate says “[Awarding body name] Level 2 Award in Door Supervision (QCF)”.

Content

Unit 1: Physical Intervention Skills for the Private Security Industry

1. Physical interventions and their legal and professional implications
2. Reducing the risk of harm when physical intervention skills are used
3. Non-aggressive physical skills to protect yourself and others
4. Non-pain related standing holding and escorting techniques, including non-restrictive and restrictive skills
5. Best practice following physical interventions

Unit 2: Safety Awareness for Door Supervisors

1. Counter terrorism issues relevant to Door Supervisors
2. The role of the Door Supervisor in first aid situations
3. Legislation and requirements regarding children and young people relevant to Door Supervisors

Entry Requirements

All delegates are required to demonstrate a good grasp of the English language, as assessments are only available in this language. This may involve completing a short assessment prior to enrolment. This qualification is aimed at learners aged over 18, due to age restrictions on applying for a licence.

Duration

2 days training on the Physical Intervention unit, plus home study before attending this training. Courses are delivered over one weekend. (Saturday & Sunday).

How will I be assessed?

The Safety Awareness unit is assessed through completion of a workbook – effectively a distance learning unit. You will also take the exam for the Safety Awareness unit on day one of the Physical Intervention training.

Joining Instructions

On receipt of your completed enrolment form and course fee you will receive detailed and informative instructions. This will include information on the distance learning unit you will need to complete prior to attendance.

Photo and ID Requirements

You will need to bring ID with you to be able to sit the exams. If you have a current Passport *and* a photo driving licence these will be ideal. Alternatively you can bring your birth certificate if you do not have a passport or driving licence – along with two other forms of ID showing your current address such as a recent utility bill, P45/P60, Council Tax statement or bank statement. Please refer to the ID requirements sheet which you will be sent to make sure you will have the correct and sufficient amount of ID to be able to do the course and sit the exams.

Cancellations

In the unfortunate event you have to cancel your course a cancellation fee may apply.

Cancellation fees are as follows;

Cancellation within 21 days of the start date: 50% of course fee applies.

Cancellation within 7 days of course start date or non-attendance: full course fee applies.

Deposits are non-refundable.

Progression

Upon successful completion learners may wish to continue their development via the completion of any of the sign-posted qualifications/training:

Highfield Level 2 Award in CCTV Operations (Public Space Surveillance) (RQF)

Highfield Level 3 Certificate for Working as a Close Protection Operative (RQF)

Cost: £126 inc vat
How to Pay: Pay using Go Cardless, by BACS using online banking, or by cash or cheque (All cheques must be made out to IBAUK Ltd)
The full course fee will be due on enrolment.
We can invoice your company if they are paying.
In certain circumstances we may accept a deposit to secure a space on a course. Please ask us for payment options.

Duration 2 days plus pre-course reading
Times: 8.30am to 5.30pm
Dates: Monthly, over one weekend.
- 26th & 27th January 2019
- 23th & 24th February 2019
- 30th & 31st March 2019
- 4th & 5th May 2019
- 15th & 16th June 2019
- 27th & 28th July 2019
- 21st & 22nd September 2019
- 19th & 20th October 2019
- 30th November & 1st December 2019

Location 23/24 High Street, Royal Wootton Bassett
SN4 7AA

**CONTACT US NOW FOR MORE INFORMATION ON THIS COURSE
AND TO BOOK YOUR PLACE ON 01793 855090 OR EMAIL
OFFICE@IBAUK.COM**